# Robinson+Cole

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Also admitted in Massachusetts

May 7, 2021

# VIA FIRST CLASS MAIL & ELECTRONIC MAIL

Luly E. Massaro, Commission Clerk Rhode Island Public Utilities Commission 89 Jefferson Boulevard Warwick, RI 02888

> RE: Docket 4651 – Arrearage Management Program Monthly Report April 2021

Dear Ms. Massaro:

On behalf of National Grid,<sup>1</sup> enclosed are five copies of the Arrearage Management Program monthly report for April 2021. As requested by the Public Utilities Commission, National Grid is filing this monthly report in Docket No. 4651.

Thank you for your attention to this matter. If you have any questions, please contact me at (401) 709-3359.

Sincerely,

Steven J. Boyajian

## Enclosure

cc: Docket 4651 Service List Christy Hetherington, Esq. Linda George, Division

<sup>&</sup>lt;sup>1</sup> The Narragansett Electric Company d/b/a National Grid (National Grid).

# Certificate of Service

I hereby certify that a copy of the cover letter and any materials accompanying this certificate was electronically transmitted to the individuals listed below.

The paper copies of this filing are being hand delivered to the Rhode Island Public Utilities Commission and to the Rhode Island Division of Public Utilities and Carriers.

Heidi J. Seddon

May 7, 2021 Date

# Docket No. 4651 - National Grid – Arrearage Management Program Service List updated 3/5/2021

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Names of Contenting Anthon  Vision 1	GAS AND ELECTRIC COMBINED	January	February	March	April	Mav	June	July	August	September	October	November	December	YTD 2018
Columner Removed Congleties   23   28   7   3   42   79   59   32   23   40   15   16   388	Number of Customers Active	3,015		2,724		2,975	3,416							3,320
Columne Neuronal Controlled   298   250   115   472   205   211   150   207   305   479   572   457   305		TBD	TBD	TBD	TBD	1,907	904	692	613	488	549	305	206	5,664
Columnia Removal Constitution   Section   Se	Customers Removed - Complete	23	26	7	3	42	79	59	32	23	43	12	19	368
Total Customer Pergnants	Customers Removed - Defaulted	299	220	115	472	205	211	129	327	334	479	572	457	3,820
Total Amount of June Designers For July   1985	Customers Removed - Cancelled	80	55	76	48	97	167	92	108	62	121	101	64	1071
A	Total Customer Payments	\$145,072	\$170,527	\$87,284	\$74,726	\$221,913	\$279,168	\$348,853	\$403,711	\$344,804	\$404,746	\$354,806	\$303,331	\$3,138,941
Tell	Total Amount to be Forgiven For All Participating Customers	\$4,678,998	\$4,214,284	\$4,168,577	\$3,045,371	\$3,482,562	\$3,902,809	\$4,337,004	\$4,400,473	\$4,447,677	\$4,368,631	\$3,925,653	\$3,573,090	\$48,565,131
Average areant planted amount for all AIAPP customers   T8D	Average Amount to be forgiven for all participating customers	\$1,552	\$1,398	\$1,530	\$1,454	\$1,171	\$1,143	\$1,126	\$1,107	\$1,097	\$1,088	\$1,079	\$1,072	\$1,235
Average arrange feature not yet forgrown  TEO  TEO  TEO  TEO  TEO  TEO  TEO  TE	Total installment amount for all RI AMP customers	TBD	TBD	TBD	TBD	\$367,456	\$422,847	481,556	473,705	482,651	489,371	438,081	397,866	\$3,553,534
Average amenangs between as a percentage of the total between   TBD	Average installment amount for all RI AMP customers	TBD	TBD	TBD	TBD	TBD	\$124	\$124	\$119	\$119	\$122	\$120	\$119	\$121
September   Sept	Average arrears balance not yet forgiven	TBD	TBD	TBD	TBD	\$1,632	\$1,624	\$1,605	\$1,533	\$1,475	\$1,424	\$1,352	\$1,303	\$1,494
Section   Sect	Average arrearage balance as a percentage of the total balance	TBD	TBD	TBD	TBD	87.18%	90.61%	90.81%	88.73%	87.02%	85.12%	81.85%	79.28%	86.33%
TROE   Transpresses Credits (county   TRO   TR	Total Amount of Arrears Outstanding	\$5,681,842	\$5,155,910	\$5,126,313	\$3,950,048	\$4,856,528	\$5,548,427	\$6,211,245	\$6,094,054	\$5,979,010	\$5,720,409	\$4,921,557	\$4,344,614	\$63,589,956
Navarage Martin Forgiveness Cracks   \$80	Forgiveness Credits Applied during the reporting period	\$158,907	\$227,533	\$74,726	\$221,488	\$280,167	\$120,388	\$184,489	\$279,380	\$185,079	\$299,842	\$271,477	\$205,466	\$2,508,941
Number of Participants Receiving LHEAP	Total Forgiveness Credits (count)	TBD	TBD	TBD	TBD	1,871	1,154	1,713	2,611	1,729	2,690	2,581	1,928	16,277
Percentage of Participants Receiving LHEAP   TBD   T	Average Monthly Forgiveness Credit	\$98	\$99	\$97	\$96	\$99	\$104	\$108	\$107	\$107	\$111	\$105	\$107	\$103
TRD   TRD   TRD   TRD   TRD   TRD   TRD   TRD   S87,563   \$126,604   \$207,905   \$0   \$0   \$446   \$0   \$426,517	Number of Participants Receiving LIHEAP	TBD	TBD	TBD	TBD	TBD	117	161	274	0	0	3	0	555
Peter   Pete	Percentage of Participants Receiving LIHEAP	TBD	TBD	TBD	TBD	TBD	3.42%	4.16%	6.89%	0.00%	0.00%	0.08%	0.00%	2.08%
Number of Customers Active	Total fuel assistance payments	TBD	TBD	TBD	TBD	TBD	\$87,563	\$126,604	\$207,905	\$0	\$0	\$4,445	\$0	\$426,517
Number of Customers Active														
Number of Customers Active	ELECTRIC ONLY													
Number of Customers Active	ELECTRIC ONLY		Fahmoni	Manak	A	Mari	li ma	laste.		Cantamban	0-4-6	Navanakan	December	VTD 2040
Customers Newly Added to AMP Agreement   TBD   TBD   TBD   TBD   1.167   5.32   4.39   3.96   3.19   3.45   2.15   1.38   3.551   Customers Removed - Defaulted   2.15   1.40   6.7   3.48   1.47   1.15   8.0   1.89   1.88   2.67   3.55   2.22   2.89   7.   1.13   3.00   Customers Removed - Cancelled   5.4   4.1   7.6   4.8   4.7   1.15   8.0   1.89   1.88   2.67   3.55   2.22   2.42   Customers Removed - Cancelled   5.4   4.1   7.6   4.8   4.7   1.15   8.0   1.89   1.88   2.67   3.55   2.22   2.42   Customers Removed - Cancelled   5.4   4.1   7.6   4.8   7.1   1.16   7.3   7.9   5.0   9.2   7.4   4.0   8.22   Customers Removed - Cancelled   5.4   4.1   7.5   5.16.76   5.19.72   5.19.62   5.20.87   2.276.49   5.20.80   Customers Removed - Cancelled   5.4   4.1   7.5   5.16.76   5.19.72   5.19.62   5.20.80   Customers Removed - Cancelled   5.4   4.1   7.5   5.10   5.10   Customers Removed - Cancelled   5.4   4.1   7.5   5.10   5.10   Customers Removed - Cancelled   5.4   4.1   7.5   5.10   5.10   Customers Removed - Cancelled   5.4   5.1.50   5.10   5.10   5.10   Customers Removed - Cancelled   5.4   5.1.50   5.10   5.10   5.10   Customers Removed - Cancelled   5.4   5.1.50   5.10   5.10   5.10   Customers Removed - Cancelled   5.4   5.1.50   5.1.50   5.1.50   5.1.50   5.1.50   5.1.50   5.1.50   Customers Removed - Cancelled   5.1.50	North and Contamon Action													
Customers Removed - Complete 20 14 6 22 31 57 45 34 22 29 7 13 3000 2000 2000 2000 2000 2000 2000 2												,		
Customers Removed - Defaulted 215 140 67 348 147 135 80 189 188 267 355 292 2.422 (ustomers Removed - Cancelled 5 4 1 76 48 77 6 48 77 118 76 79 50 92 74 46 827 201 201 201 201 201 201 201 201 201 201				100										
Customers Removed - Cancelled   5-4   41   7-6   48   7-1   11-8   7-3   7-9   5-0   9.2   7-4   4-6   8-22   7-1   7-6   7-				0										
Total Customer Payments														
Total Amount to be Forgiven For All Participating Customers   \$3,105,865   \$2,813,123   \$2,792,238   \$2,029,074   \$2,182,566   \$2,243,872   \$2,630,766   \$2,782,032   \$2,530,126   \$2,327,123   \$3,1205,322   \$2,530,126   \$2,327,123   \$3,1205,322   \$3,1205,323   \$3,1205,3														
Average Amount to be forgiven for all participating customers   \$1,573   \$1,424   \$1,552   \$1,458   \$1,162   \$1,137   \$1,123   \$1,104   \$1,090   \$337,981   \$31,091   \$1,072   \$1,068   \$1,237   \$1,081   \$1,072   \$1,081   \$1,081   \$1,072   \$1,081														
Total installment amount for all RI AMP customers  TBD TBD TBD TBD TBD TBD TBD TBD \$240,909 \$277,687 \$310,498 \$323,909 \$337,878 \$313,617 \$292,431 \$2,445,562 Average installment amount for all RI AMP customers  TBD TBD TBD TBD TBD TBD \$1,661 \$1,661 \$1,665 \$1,586 \$1,588 \$1,524 \$1,456 \$1,587 \$1,555 \$1,586 Average arriage of the total balance  TBD TBD TBD TBD TBD TBD TBD 86,45% 89,78% 90,21% 88,44% 86,98% 85,11% 82,12% 80,00% 86,11% 82,699,11% 82,149,11% 86														
Average installment amount for all R1 AMP outsomers   TBD	U I I													
Average arrears balance not yet forgiven  TBD TBD TBD TBD TBD TBD S1.661 \$1.661 \$1.665 \$1.588 \$1.524 \$1.458 \$1.327 \$1.351 \$1.524 \$1.458 \$1.327 \$1.351 \$1.524 \$1.458 \$1.327 \$1.351 \$1.524 \$1.458 \$1.477 \$1.452 \$1.458 \$1.479 \$1.459 \$1.479														
Average Arrearage balance as a percentage of the total balance  TBD TBD TBD TBD 86,45% 89,78% 90,21% 88,44% 86,98% 85,11% 82,12% 80,05% 86,14% 175tal Amount of Arrears Cutstanding  \$3,802,502 \$3,487,055 \$3,483,641 \$2,689,419 \$3,120,288 \$3,514,004 \$3,950,789 \$3,969,359 \$3,918,983 \$3,752,597 \$3,273,258 \$2,943,086 \$41,904,980   Total Arroars Cutstanding the reporting period \$110,205 \$153,422 \$51,576 \$154,308 \$279,538 \$81,237 \$121,309 \$175,992 \$121,777 \$187,830 \$173,077 \$134,324 \$17,444,896   Total Forgiveness Credits (count)   TBD	0													
Total Amount of Arrears Outstanding \$3,802,502 \$3,487,095 \$3,483,641 \$2,689,419 \$3,120,288 \$3,140,04 \$3,960,799 \$3,960,395 \$3,918,983 \$3,725,597 \$3,725,285 \$2,943,086 \$41,904,989 \$100 \$110,205 \$153,422 \$51,876 \$154,308 \$279,538 \$81,237 \$121,309 \$175,992 \$121,777 \$187,830 \$173,077 \$134,4324 \$17,444,896 \$104,1499 \$10,593 \$100 \$100 \$100 \$100 \$100 \$100 \$100 \$10														
Forgiveness Credits Applied during the reporting period   \$110,205   \$153,422   \$51,876   \$154,308   \$279,538   \$81,237   \$121,309   \$175,992   \$121,777   \$187,830   \$173,077   \$134,324   \$1,744,896   \$104   \$107   \$105   \$108   \$110   \$105   \$108   \$110   \$105   \$106   \$105   \$108   \$106   \$105   \$105   \$1														
Total Forgiveness Credits (count)   TBD														
Average Monthly Forgiveness Credit \$99 \$100 \$97 \$96 \$106 \$104 \$107 \$105 \$108 \$110 \$104 \$106 \$102 \$100 \$100 \$100 \$100 \$100 \$100 \$100														
Number of Participants Receiving LIHEAP TBD														
Percentage of Participants Receiving LIHEAP   TBD					* * * * *					φ108 Ω	φ110	\$104	\$100	_
GAS ONLY    Sumber of Customers Active   1,040   938   925   702   1,097   1,301   1,483   1,477   1,482   1,444   1,279   1,156   1,194   1,145   1,1										0.00%	0.00%	0.00%	0.00%	
Number of Customers Active   1,040   938   925   702   1,097   1,301   1,483   1,477   1,482   1,444   1,279   1,156   1,194	reiterlage of Fatticipants Neceving LineAr	100	100	100	100	100	1.1976	1.03 /6	1.90 /6	0.0076	0.00 /8	0.0076	0.0076	0.0076
Number of Customers Active   1,040   938   925   702   1,097   1,301   1,483   1,477   1,482   1,444   1,279   1,156   1,194														
Number of Customers Active   1,040   938   925   702   1,097   1,301   1,483   1,477   1,482   1,444   1,279   1,156   1,194														
Number of Customers Active 1,040 938 925 702 1,097 1,301 1,483 1,477 1,482 1,444 1,279 1,156 1,194 Customers Newly Added to AMP Agreement TBD TBD TBD TBD TBD TBD TBD TBD 740 372 253 217 169 204 90 68 2,113 11 22 14 20 1 1 16 5 6 6 114 Customers Removed - Complete 8 3 12 1 1 3 111 22 14 20 1 1 16 5 6 6 114 Customers Removed - Defaulted 84 80 48 124 58 76 49 138 146 212 217 165 1,397 Customers Removed - Cancelled 2 26 14 24 0 26 14 9 19 29 12 29 27 18 27 1041 Customer Payments 9 343,419 \$60,855 \$24,510 \$22,849 \$52,188 \$86,945 \$112,461 \$127,267 \$105,209 \$110,961 \$94,330 \$77,849 \$918,845 \$1041 Annual to be Forgiven For All Participating Customers 1,573,133 \$1,401,161 \$1,376,339 \$1,016,298 \$1,299,996 \$1,498,938 \$1,678,333 \$1,642,354 \$1,645,113 \$1,586,599 \$1,395,527 \$1,245,967 \$17,398,808 Average Amount to be forgiven for all participating customers \$1,573,133 \$1,401,161 \$1,376,339 \$1,448 \$1,185 \$1,152 \$1,132 \$1,112 \$1,110 \$1,099 \$1,091 \$1,078 \$1,230 \$1,016,198 \$1,299,996 \$1,498,938 \$1,112 \$1,110 \$1,099 \$1,091 \$1,078 \$1,230 \$1,016,198	GAS ONLY													
Customers Newly Added to AMP Agreement         TBD         TAO         372         253         217         169         204         90         68         2,113           Customers Removed - Complete         3         12         1         3         11         22         14         20         1         16         5         6         114           Customers Removed - Defaulted         84         80         48         124         58         76         49         138         146         212         217         165         1,397           Total Customer Removed - Cancelled         26         14         24         0         26         49         19         29         12         29         27         18         273           Total Customer Payments         \$43,419         \$60,855         \$24,510         \$22,849         \$52,188         \$86,945         \$112,461         \$127,267         \$105,209         \$110,961         \$94,330         \$77,849         \$918,845           Total Amount to be Forgiven For All Participating Customers         \$1,573,133         \$1,401,161         \$1,376,339         \$1,016,298 </th <th></th>														
Customers Removed - Complete         3         12         1         3         11         22         14         20         1         16         5         6         114           Customers Removed - Defaulted         84         80         48         124         58         76         49         138         146         212         217         165         1,397           Customers Removed - Cancelled         26         14         24         0         26         49         19         29         12         29         27         18         273           Total Customer Payments         \$43,419         \$60,855         \$24,510         \$22,849         \$52,188         \$86,945         \$112,461         \$127,267         \$105,209         \$110,961         \$94,330         \$77,849         \$918,845           Total Amount to be Forgiven For All Participating Customers         \$1,573,133         \$1,401,161         \$1,376,339         \$1,016,298         \$1,299,996         \$1,488,938         \$1,678,383         \$1,642,354         \$1,645,113         \$1,395,527         \$1,245,967         \$17,359,808           Average Amount to be forgiven for all participating customers         \$1,513         \$1,347         \$1,488         \$1,448         \$1,152         \$1,132												, .		
Customers Removed - Defaulted         84         80         48         124         58         76         49         138         146         212         217         165         1,397           Customers Removed - Cancelled         26         14         24         0         26         49         19         29         12         29         27         18         273           Total Customer Payments         \$43,419         \$60,855         \$24,510         \$22,849         \$52,188         \$86,945         \$112,461         \$127,267         \$105,209         \$110,961         \$94,330         \$77,849         \$138           Total Amount to be Forgiven For All Participating Customers         \$1,573,133         \$1,401,161         \$1,376,339         \$1,016,298         \$1,299,996         \$1,498,938         \$1,678,333         \$1,645,113         \$1,586,599         \$1,395,527         \$1,245,967         \$17,398,808           Average Amount to be Forgiven for all participating customers         \$1,513         \$1,347         \$1,488         \$1,448         \$1,152         \$1,132         \$1,112         \$1,110         \$1,099         \$1,079         \$1,230           Total installment amount for all RI AMP customers         TBD         TBD         TBD         TBD         TBD         TBD	, ,	TBD		TBD										
Customers Removed - Cancelled         26         14         24         0         26         49         19         29         12         29         27         18         273           Total Customer Payments         \$43,419         \$60,855         \$24,510         \$22,849         \$52,188         \$86,945         \$112,461         \$127,267         \$105,209         \$110,961         \$94,330         \$77,849         \$918,845           Total Amount to be Forgiven For All Participating Customers         \$1,573,133         \$1,401,161         \$1,376,339         \$1,016,298         \$1,299,996         \$1,498,938         \$1,642,354         \$1,645,113         \$1,586,599         \$1,245,967         \$17,359,808           Average Amount to be forgiven for all participating customers         \$1,513         \$1,437         \$1,488         \$1,488         \$1,185         \$1,152         \$1,112         \$1,110         \$1,099         \$1,078         \$1,245,967         \$17,359,808           Average Amount to be forgiven for all participating customers         \$1,513         \$1,487         \$1,488         \$1,488         \$1,185         \$1,152         \$1,112         \$1,110         \$1,109         \$1,079         \$1,079         \$1,079         \$1,079         \$1,079         \$1,079         \$1,079         \$1,079         \$1,079		3		1									_	
Total Customer Payments \$43,419 \$60,855 \$24,510 \$22,849 \$52,188 \$86,945 \$112,461 \$127,267 \$105,209 \$110,961 \$94,330 \$77,849 \$918,845 \$104,400,161 \$1,376,339 \$1,016,298 \$1,299,996 \$1,498,938 \$1,678,333 \$1,642,354 \$1,645,113 \$1,586,599 \$1,395,527 \$1,245,967 \$17,359,808 \$1,016,298 \$1,299,996 \$1,498,938 \$1,678,333 \$1,642,354 \$1,645,113 \$1,586,599 \$1,395,527 \$1,245,967 \$17,359,808 \$1,016,298 \$1,299,996 \$1,498,938 \$1,678,333 \$1,642,354 \$1,645,113 \$1,586,599 \$1,395,527 \$1,245,967 \$17,359,808 \$1,016,298 \$1,299,996 \$1,498,938 \$1,678,333 \$1,642,354 \$1,645,113 \$1,586,599 \$1,395,527 \$1,245,967 \$17,359,808 \$1,016,298 \$1,299,996 \$1,498,938 \$1,678,333 \$1,642,354 \$1,112 \$1,110 \$1,099 \$1,091 \$1,078 \$1,230 \$1,091 \$1,0														
Total Amount to be Forgiven For All Participating Customers \$1,573,133 \$1,401,161 \$1,376,339 \$1,016,298 \$1,299,996 \$1,498,938 \$1,678,383 \$1,642,354 \$1,645,113 \$1,586,599 \$1,395,527 \$1,245,967 \$17,359,808 \$1,299,996 \$1,498,938 \$1,678,383 \$1,642,354 \$1,645,113 \$1,586,599 \$1,395,527 \$1,245,967 \$17,359,808 \$1,299,996 \$1,498,938 \$1,678,383 \$1,642,354 \$1,112 \$1,110 \$1,099 \$1,091 \$1,078 \$1,230 \$1,078 \$1,0					U									
Average Amount to be forgiven for all participating customers         \$1,513         \$1,347         \$1,488         \$1,448         \$1,185         \$1,152         \$1,132         \$1,110         \$1,099         \$1,091         \$1,078         \$1,230           Total installment amount for all RI AMP customers         TBD         TBD         TBD         TBD         \$126,547         \$150,160         \$171,059         \$144,714         \$141,796         \$118,464         \$105,436         \$1,107,971           Average installment amount for all RI AMP customers         TBD         TBD         TBD         TBD         TBD         \$115         \$115         \$101         \$98         \$98         \$93         \$91         \$102           Average arrears balance not yet forgiven         TBD         TBD         TBD         \$1,583         \$1,564         \$1,524         \$1,439         \$1,363         \$1,289         \$1,212         \$1,420														
Total installment amount for all RI AMP customers         TBD         TBD         TBD         \$126,547         \$150,160         \$171,059         \$149,796         \$144,714         \$141,796         \$118,464         \$105,436         \$1,107,971           Average installment amount for all RI AMP customers         TBD         TBD         TBD         TBD         TBD         \$115         \$115         \$101         \$98         \$98         \$93         \$91         \$102           Average arrears balance not yet forgiven         TBD         TBD         TBD         \$1,583         \$1,564         \$1,524         \$1,439         \$1,363         \$1,289         \$1,212         \$1,420														
Average installment amount for all RI AMP customers         TBD         TBD         TBD         TBD         TBD         TBD         \$115         \$115         \$101         \$98         \$98         \$93         \$91         \$102           Average arrears balance not yet forgiven         TBD         TBD         TBD         TBD         \$1,583         \$1,564         \$1,524         \$1,439         \$1,363         \$1,289         \$1,212         \$1,420														
Average arrears balance not yet forgiven         TBD         TBD         TBD         TBD         \$1,583         \$1,564         \$1,524         \$1,439         \$1,390         \$1,363         \$1,289         \$1,212         \$1,420														
														\$102
Average Arrearage balance as a percentage of the total balance   TBD   TBD   TBD   TBD   88.53%   92.07%   91.88%   89.29%   87.10%   85.15%   81.32%   77.72%   86.63%	, ,													\$1,420
	Average Arrearage balance as a percentage of the total balance	TBD	TBD	TBD	TBD	88.53%	92.07%	91.88%	89.29%	87.10%	85.15%	81.32%	77.72%	86.63%

Total Amount of Arrears Outstanding	\$1,879,340	\$1,668,856	\$1,642,671	\$1,260,629	\$1,736,240	\$2,034,423	\$2,260,456	\$2,124,695	\$2,060,027	\$1,967,812	\$1,648,299	\$1,401,528	\$21,684,976
Forgiveness Credits Applied during the reporting period	\$48,702	\$74,111	\$22,849	\$67,180	\$129,024	\$39,151	\$63,140	\$103,388	\$63,302	\$112,012	\$98,400	\$71,141	\$892,400
Total Forgiveness Credits (count)	TBD	TBD	TBD	TBD	632	374	582	944	600	977	915	660	5,684
Average Monthly Forgiveness Credit	\$97	\$98	\$96	\$95	\$95	\$105	\$108	\$110	\$106	\$115	\$108	\$108	\$103
Number of Participants Receiving LIHEAP	TBD	TBD	TBD	TBD	TBD	93	122	225	0	0	3	0	443
Percentage of Participants Receiving LIHEAP	TBD	TBD	TBD	TBD	TBD	7.14%	8.22%	15.23%	0.00%	0.00%	0.23%	0.00%	4.40%

GAS AND ELECTRIC COMBINED	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2019
Number of Customers Active	3,139	3,099	3,155	3,460	4,283	4,458	4,494	4,450	4,328	4,016	3,608		3,815
Customers Newly Added to AMP Agreement	314	351	407	626	1,382	742	562	555	440	444	257	182	6,262
New Enrollments that were "transferred plans"	14	15	18	18	19	13	26	32	28		30		266
Customers Removed - Complete	19	17	16	6	221	191	127	90	90		64		1000
Customers Removed - Defaulted	442	366	279	285	321	233	356	354	435		412		4,513
Customers Removed - Cancelled	52	40	53	64	90	94	115	112	116		66		983
Total Customer Payments	\$313,453	\$296,568	\$324,403	\$334,048	\$394,512	\$386,637	\$436,941	\$402,613	\$374,185		\$292,181		\$4,216,655
Total Amount to be Forgiven For All Participating Customers	\$3,367,015	\$3,319,790	\$3,382,803	\$3,729,772	\$4,590,322	\$4,759,787	\$4,790,135		\$4,573,592		\$3,785,140		\$48,697,628
Average Amount to be forgiven for all participating customers	\$1,073	\$1,071	\$1,072	\$1,078	\$1,071,075	\$1,068	\$1,066	\$1,062	\$1,057	\$1,049	\$1,049		\$90,231
Total installment amount for all RI AMP customers	\$377,799	\$371,416	\$393,848	\$421,907	\$517,288	\$510,340	\$491,304	\$468,514	\$453,278		\$356,591		\$5,091,924
Average installment amount for all RI AMP customers	\$120	\$120 \$1,220	\$125	\$122	\$121	\$114	\$103	\$105	\$105	\$104	\$99		\$111
Average arrears balance not yet forgiven	\$1,250 76.93%	\$1,228 75.31%	\$1,194 73.97%	\$1,225 75.26%	\$1,337 83.05%	\$1,363 85.49%	\$1,379 85.42%	\$1,352 83.77%	\$1,332 82.70%	\$1,301 80.85%	\$1,268 78.18%	\$1,230 75.34%	\$1,288 79.69%
Average arrearage balance as a percentage of the total balance Total Amount of Arrears Outstanding	\$3,923,761	\$3.806.166	\$3,766,438	\$4,239,023	\$5,725,051	\$6,077,133	\$6,197,829	\$6,015,394	\$6,763,718		\$4,573,639		\$60.355.944
Forgiveness Credits Applied during the reporting period	\$211,516	\$214,796	\$222,834	\$225,890	\$233,601	\$206,539	\$299,484	\$284,308	\$254,523		\$225,329		\$2,955,822
Total Forgiveness Credits (count)	2004	2026	2172	2282	2,283	2,083	3,034	2,769	2,462		2,244		\$28,996
Average Monthly Forgiveness Credit	\$106	\$106	\$103	\$99	\$102	\$99	\$99	\$103	\$103		\$100		\$102
Number of Participants Receiving LIHEAP	φ100	177	31	229	216	610	243	ψ103 g	ψ103 3	47	5		1588
Percentage of Participants Receiving LIHEAP	0.00%	5.71%	0.98%	6.61%	5.04%	13.68%	5.43%	0.17%	0.06%	1.17%	0.13%		3.30%
Total Fuel Assistance Payments	0.0070	136,936	23,931	185,238	169,000	\$502,218	\$192,065	\$5,979	\$2,298		\$3,709		\$1,270,997
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ELECTRIC ONLY				l.	I			l l			L		
	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2019
Number of Customers Active	2,037	1,984	1,997	2,138	2,598	2,697	2,746	2,764	2,748		2,347		2,399
Customers Newly Added to AMP Agreement	189	202	235	356	802	435	347	356	313	298	176	128	3,837
New Enrollments that were "transferred plans"	11	12	12	11	12	9	19	23	22	23	26	14	194
Customers Removed - Complete	12	10	11	5	136	109	70	63	73	84	48	40	661
Customers Removed - Defaulted	291	235	177	189	197	142	205	195	222	314	246	309	2,722
Customers Removed - Cancelled	36	28	39	51	67	72	89	89	87		49		744
Total Customer Payments	\$230,339	\$217,233	\$229,161	\$227,349	\$280,657	\$168,156	\$303,196	\$289,996	\$276,876		\$219,383		\$2,927,773
Total Amount to be Forgiven For All Participating Customers	\$2,189,542	\$2,131,977	\$2,137,203	\$2,301,728	\$2,781,204	\$2,867,104	\$2,906,198	\$2,909,507	\$2,876,706				\$30,410,078
Average Amount to be forgiven for all participating customers	\$1,075	\$1,075	\$1,070	\$1,077	\$1,071	\$1,063	\$1,058	\$1,053	\$1,043	\$1,033	\$1,033	\$1,037	\$1,057
Total installment amount for all RI AMP customers	\$272,313	\$263,320	\$269,552	\$282,339	\$337,401	\$342,780	\$336,191	\$330,574	\$326,088		\$269,527		\$3,574,903
Average installment amoutn for all RI AMP customers	\$134	\$133	\$135	\$132	\$130	\$127	\$122	\$120	\$119		\$115		\$125
Average arrears balance not yet forgiven	\$1,294	\$1,279	\$1,228	\$1,267	\$1,390	\$1,397	\$1,402	\$1,371	\$1,342		\$1,270		\$1,316
Average Arrearage balance as a percentage of the total balance	77.65%	75.95%	74.01%	75.14%	82.40%	84.10%	83.97%	82.56%	81.87%	80.67%	78.23%	75.66%	79.35%
Total Amount of Arrears Outstanding	\$2,635,580 \$136,710	\$2,537,999 \$138,519	\$2,451,544 \$146,260	\$2,708,570 \$143,639	\$3,611,568 \$152,262	\$3,768,012 \$134,050	\$3,851,053 \$185,372	\$3,790,822 \$182,914	\$3,688,734	\$3,384,070 \$1,196,441	\$2,980,742 \$144,729		\$38,051,522 \$2,886,953
Forgiveness Credits Applied during the reporting period Total Forgiveness Credits (count)	1297	1313	1430	1453	1.482	1,335	1,903	1,801	1,607	1.964	1.462	1,614	\$18,661
Average Monthly Forgiveness Credit	\$105	\$105	\$102	\$99	\$103	\$100	\$97	\$102	\$101	,	\$99		\$101
Number of Participants Receiving LIHEAP	ψ105	φ105 65	14	43	132	46	<del>ψ57</del> 50	ψ10 <u>2</u>	1	φ100	0		368
Percentage of Participants Receiving LIHEAP	0.00%	3.27%	0.70%	2.01%	5.08%	1.70%	1.82%	0.18%	0.03%	0.34%	0.00%	0.14%	1.27%
Total Fuel Assistance Payments	\$0	\$50,261	\$11,026	\$32,047	\$102,149	\$37,028	\$37,897	\$3,569	\$668		\$0		\$283,689
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GAS ONLY													
	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2019
Number of Customers Active	1,102	1,115	1,158	1,322	1,685	1,761	1,748	1,686	1,580		1,261		1,417
Customers Newly Added to AMP Agreement	126	149	172	270	580	307	215	199	127	146	81	54	2,426
New Enrollments that were "transferred plans"	3	3	6	7	7	4	7	9	6		4	6	72
Customers Removed - Complete	7	7	5	1	85	82	57	27	17	25	16	10	339
Customers Removed - Defaulted	151	131	102	96	124	93	151	159	213		166	177	1,793
Customers Removed - Cancelled	16	12	14	13	23	22	26	23	29		17		239
Total Customer Payments	\$83,114	\$79,335	\$95,243	\$106,699	\$113,855	\$118,481	\$133,745	\$112,618	\$97,309		\$72,799		\$1,188,881
Total Amount to be Forgiven For All Participating Customers	\$1,177,474	\$1,187,812	\$1,245,600	\$1,428,044	\$1,809,119	\$1,892,683	\$1,884,937	\$1,816,605	\$1,706,486		* , ,		\$18,297,180
Average Amount to be forgiven for all participating customers	\$1,068	\$1,065	\$1,076	\$1,080	\$1,074	\$1,075	\$1,078	\$1,077	\$1,080	\$1,078	\$1,080	\$1,083	\$1,076
Total installment amount for all RI AMP customers	105,487	108,197	124,296	139,569	\$179,887	\$167,560	\$155,133	\$137,941	\$127,190		\$87,063	\$75,715	\$1,517,141
Average installment amount for all RI AMP customers	\$96	\$97	\$107	\$105	\$107	\$95,015	\$89	\$82	\$90	\$76	\$69	\$66	\$8,000
Average arrears balance not yet forgiven	1,169	1,137	1,135	1,138	\$1,254	\$1,311	\$1,343	\$1,319	\$1,313	\$1,285	\$1,263	\$1,220	\$1,241

Average Arrearage balance as a percentage of the total balance	75.50%	74.06%	73.90%	75.48%	84.18%	87.87%	87.91%	85.77%	84.22%	81.17%	78.10%	74.73%	80.24%
Total Amount of Arrears Outstanding	\$1,288,181	\$1,268,167	\$1,315,893	\$1,530,453	\$2,113,483	\$2,309,141	\$2,346,776	\$2,224,572	\$2,074,985	\$1,841,606	\$1,592,897	\$1,399,288	\$21,305,443
Forgiveness Credits Applied during the reporting period	\$74,805	\$76,277	\$76,574	\$82,251	\$81,339	\$72,489	\$114,112	\$101,394	\$91,796	\$118,567	\$80,599	\$98,667	\$1,068,869
Total Forgiveness Credits (count)	707	713	742	829	801	748	1,131	968	855	1,109	782	950	10,335
Average Monthly Forgiveness Credit	\$106	\$107	\$103	\$99	\$102	\$97	\$101	\$105	\$107	\$107	\$103	\$104	\$103
Number of Participants Receiving LIHEAP	0	112	17	186	84	564	195	3	2	38	5	16	1222
Percentage of Participants Receiving LIHEAP	0.00%	10.04%	1.46%	14.06%	4.98%	32.02%	11.13%	0.17%	0.12%	2.65%	0.39%	1.39%	6.53%
Total Fuel Assistance Payments	\$0	\$86,674	\$12,905	\$133,191	\$66,851	\$463,190	\$154,168	\$2,410	\$1,630	\$29,049	\$3,709	\$11,530	\$965,307
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GAS AND ELECTRIC COMBINED	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2020
Number of Customers Active	3,089	2,866	2,811	2,772	2,576	2,431	2.477	2,130	1,890	1,613	1,513	1,425	2,299
Customers Newly Added to AMP Agreement	244	237	215	135	196	457	295	150	155	138	143	144	2,509
New Enrollments that were "transferred plans"	26	7	16	10		16	11		5	5	10	4	125
Customers Removed - Complete	57	75	111	125		207	140		82	96		40	1,351
Customers Removed - Defaulted	369	305	164	30	72	411	70	380	246	272	202	149	2,670
Customers Removed - Cancelled	52	46	42	27	25	39	79	44	84	69	39	39	585
Total Customer Payments	\$ 261,536.60	\$ 239,871.00	\$ 241,718.37	\$ 227,193.48	\$ 229,587.69	\$ 219,808.80	\$ 222,891.48	\$ 205,985.99	\$ 195,036.63	\$ 163,483.87	\$ 149,234.16	\$ 150,254.67	\$2,506,602.74
Total Amount to be Forgiven For All Participating Customers	\$ 3,244,912.08	\$ 3,035,013.36	\$ 2,965,498.08	\$ 2,911,957.56	\$ 2,685,543.48	\$ 2,552,818.92	\$ 2,580,344.40	\$ 2,242,787.40	\$ 2,012,978.88	\$ 1,728,987.24	\$ 1,636,875.00	\$ 1,546,626.24	\$29,144,342.64
Average Amount to be forgiven for all participating customers	\$ 1,050.47	\$ 1,058.97	\$ 1,054.96	\$ 1,050.48	\$ 1,042.52	\$ 1,050.11	\$ 1,041.72	\$ 1,052.95	\$ 1,065.06	\$ 1,071.90	\$ 1,081.87	\$ 1,085.35	\$1,058.86
Total installment amount for all RI AMP customers	\$ 291,721.24	\$ 275,633.26	\$ 286,846.42	\$ 291,061.56	\$ 283,274.84	\$ 264,621.68	\$ 267,544.39	\$ 231,781.77	\$ 208,099.97	\$ 183,684.82	\$ 174,737.84	\$ 162,095.55	\$2,921,103.34
Average installment amount for all RI AMP customers	\$ 94.43	\$ 96.17	\$ 102.04	\$ 105.00	\$ 109.96	\$ 108.85	\$ 108.01	\$ 108.81	\$ 110.10	\$ 113.87	\$ 115.49	\$ 113.75	\$107.21
Average arrears balance not yet forgiven	\$ 1,193.51	\$ 1,217.64	\$ 1,202.40	\$ 1,180.46	\$ 1,208.16	\$ 1,349.63	\$ 1,345.99	\$ 1,387.55	\$ 1,435.80	\$ 1,445.51	\$ 1,464.99	\$ 1,457.09	\$ 1,324.06
Average arrearage balance as a percentage of the total balance	73.13%	72.14%	71.39%	70.88%	73.72%	79.58%	80.78%	81.13%	81.59%	81.37%	80.60%	79.69%	77.17%
Total Amount of Arrears Outstanding	\$ 3,686,780.76	\$ 3,489,756.39	\$ 3,379,972.96	\$ 3,272,236.35	\$ 3,112,230.51	\$ 3,280,951.92	\$ 3,334,022.73	\$ 2,955,483.61	\$ 2,713,663.94	\$ 2,331,609.72	\$ 2,216,538.87	\$ 2,076,358.30	\$35,849,606.06
Forgiveness Credits Applied during the reporting period	\$ 230,961.67	\$ 209,126.60	\$ 216,512.36		\$ 155,736.07	\$ 151,673.10	\$ 148,129.19	\$ 158,802.29	\$ 121,742.34	\$ 132,804.63	\$ 115,802.66	<b>4</b> 00).000	\$ 1,902,553.82
Total Forgiveness Credits (count)	2,236	2,072	2,225	1,782	1,601	1,587	1,548	1,607	1,212	1,306	1,139	899	19,214
Average Monthly Forgiveness Credit	\$ 103.29	\$ 100.92	\$ 97.30	\$ 95.66	\$ 97.27	\$ 95.57	\$ 95.69	\$ 98.81	\$ 100.44	\$ 101.68	\$ 101.67	\$ 100.99	\$ 99.11
Number of Participants Receiving LIHEAP	72	395	42	39	74	9	29	13	50	0	0	0	723
Percentage of Participants Receiving LIHEAP	2.33%	13.78%	1.49%	1.40%	2.87%	0.37%	1.17%	0.61%	2.64%	0.00%	0.00%	0.00%	2.22%
Total Fuel Assistance Payments	\$ 62,083.00	\$ 327,906.02	\$ 34,026.00	\$ 32,769.00	\$ 61,364.00	\$ 7,290.00	\$ 23,674.00	\$ 11,133.85	\$ 41,078.00	\$ -	\$ -	\$ -	\$601,323.87
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ELECTRIC ONLY													
	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2020
Number of Customers Active	2,011	1,867	1,852	1,844	1,734	1,674	1,729	1,513	1,332	1,149		1,037	1,569
Customers Newly Added to AMP Agreement	163	164	149	95		319	213	101	111	103		107	1,755
New Enrollments that were "transferred plans"	16	5	12	9		12	8	6	3	2	_	2	88
Customers Removed - Complete	35	41	65	76		122	83		66	68		28	855
Customers Removed - Defaulted	246	215	103	20		261	45		180	193	134	106	1,786
Customers Removed - Cancelled	39	34	30	21		32	59	35	00	51	\$ 124 408 67	28	437
Total Customer Payments	\$ 200,069.93	\$ 179,984.69	\$ 182,036.23 \$ 1.900.239.12		\$ 176,445.85		\$ 175,765.96			\$ 132,737.47	\$ 124,408.67 \$ 1,163,444.16	\$ 126,114.86	\$1,962,172.89 \$19,405,621.92
Total Amount to be Forgiven For All Participating Customers	\$ 2,065,996.80 \$ 1.027.34	\$ 1,929,624.60 \$ 1.033.54		\$ 1,885,776.00 \$ 1,022.65						\$ 1,202,054.16 \$ 1,046.17	\$ 1,163,444.16	\$ 1,115,811.72 \$ 1,075.99	\$19,405,621.92
Average Amount to be forgiven for all participating customers  Total installment amount for all RI AMP customers		, , , , , ,	\$ 1,026.04		+ .,	\$ 1,021.36	\$ 1,011.28 \$ 205.953.24	4 .,					
Average installment amount for all RI AMP customers		\$ 208,932.77 \$ 111.90	\$ 217,114.72	¥ ===;=:::::=	\$ 217,050.36			\$ 181,630.15 \$ 120.04	Ţ :00;:=::00	·,	\$ 142,840.72	\$ 134,598.40 \$ 129.79	\$2,264,275.04
Average arrears balance not yet forgiven	\$ 108.34 \$ 1,186.26	\$ 1,212.11	\$ 117.23 \$ 1,195.67	\$ 120.52 \$ 1,165.92	\$ 125.17 \$ 1,182.69	\$ 120.70 \$ 1,334.19	\$ 119.11 \$ 1,333.68	\$ 120.04 \$ 1,362.64	\$ 124.18 \$ 1,426.88	\$ 129.29 \$ 1,421.77	\$ 130.92 \$ 1,475.68	\$ 1,478.74	\$121.43 \$1,314.69
Average Arrearage balance as a percentage of the total balance	73.50%	72.54%	71.92%	71.15%	73.52%	79.56%	80.76%	\$ 1,362.64	\$ 1,420.00 81.77%	81.51%	\$ 1,475.66 81.15%	\$ 1,476.74	77.39%
Total Amount of Arrears Outstanding			\$ 2,214,381.43				\$ 2,305,945.92		\$ 1,900,609.93	\$ 1,633,614.75	\$ 1,609,968.21	\$ 1,533,461.85	\$24,342,456.65
Forgiveness Credits Applied during the reporting period		\$ 135,480.91			\$ 101,973.57	\$ 99,734.66	\$ 98.644.12	\$ 109,610.20		\$ 92,177.42		\$ 64,094.10	\$1,262,869.19
Total Forgiveness Credits (count)	1.426	1,352	1,444	1,200	1,077	1.087	1,072	1.152	876	935	812	644.99.52	12,433
Average Monthly Forgiveness Credit	\$ 102.60	\$ 100.20	\$ 94.96	\$ 93.18	\$ 94.68	\$ 91.75	\$ 92.01	\$ 95.14	\$ 97.62	\$ 98.58	\$ 98.98	\$ -	\$88.31
Number of Participants Receiving LIHEAP	39	89	9	5	12	4	13	5	12	00.00	0.00	0	188
Percentage of Participants Receiving LIHEAP	1.93%	4.76%	0.05%	0.27%	0.69%	0.23%	0.75%	0.33%	0.90%	0.00%	0.00%	0.00%	0.83%
Total Fuel Assistance Payments	\$ 36,213.00	\$ 74,091.02	\$ 7,121.00	\$ 4,584.00	\$ 10,793.00	\$ 3,575.00	\$ 11,284.00	\$ 4,935.85		\$ -	\$ -		\$164,054.87
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GAS ONLY													
	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2020
Number of Customers Active	1,078	999	959	928		757	748		558	464	422	388	730
Customers Newly Added to AMP Agreement	81	73	66	40		138	82	49	44	35	35	37	754
New Enrollments that were "transferred plans"	10	2	4	1		4	3	1	2	3	2	2	37
Customers Removed - Complete	22	34	46	49		85	57		16	28		12	496
Customers Removed - Defaulted	123	90	61	10	22	150	25	147	66	79	68	43	884
Customers Removed - Cancelled	13	12	12	6	4	7	20	9	26	18	10	11	148
Total Customer Payments	\$ 61,466.67			\$ 52,282.02			\$ 47,125.52					\$ 24,139.81	\$544,429.85
Total Amount to be Forgiven For All Participating Customers		\$ 1,105,388.76	\$ 1,065,258.96	\$ 1,026,181.56	\$ 928,417.56	\$ 843,062.16	\$ 831,840.72	\$ 696,585.24	\$ 631,892.04	\$ 526,933.08	\$ 473,430.84	\$ 430,814.52	\$9,738,720.72
Average Amount to be forgiven for all participating customers	\$ 1,093.61	\$ 1,106.49	\$ 1,110.80	\$ 1,105.79	\$ 1,102.63	\$ 1,113.68	\$ 1,112.08	\$ 1,128.98	\$ 1,132.42	\$ 1,135.63	\$ 1,121.87	\$ 1,110.34	\$1,114.53
Total installment amount for all RI AMP customers	·	\$ 66,700.49	\$ 69,731.70	\$ 68,813.24	\$ 66,224.48	\$ 62,569.73		\$ 50,151.62	\$ 42,678.91	\$ 35,129.81	\$ 31,897.12	\$ 27,497.15	\$656,828.30
Average installment amount for all RI AMP customers	\$ 68.49	\$ 66.76	\$ 72.71	\$ 74.15	\$ 78.65	\$ 82.65	\$ 82.34	\$ 81.28	\$ 76.48	\$ 75.71	\$ 75.58	\$ 70.86	\$75.47
Average arrears balance not yet forgiven	\$ 1,207.04	\$ 1,227.96	\$ 1,215.42	\$ 1,209.34	\$ 1,260.61	\$ 1,383.77	\$ 1,374.43	\$ 1,448.63	\$ 1,457.08	\$ 1,504.29	\$ 1,437.37	\$ 1,399.21	\$ 1,343.76
Average Arrearage balance as a percentage of the total balance	72.48%	71.41%	70.40%	70.37%	74.10%	79.63%	80.83%	81.74%	81.18%	81.03%	79.17%	77.68%	76.67%
Total Amount of Arrears Outstanding	\$ 1,301,199.88	\$ 1,226,737.33	\$ 1,165,591.53		\$ 1,061,434.80	\$ 1,047,516.93		\$ 893,805.73		\$ 697,994.97	\$ 606,570.66	\$ 542,896.45	\$11,507,149.41
Forgiveness Credits Applied during the reporting period	Ψ 01,001.00	\$ 73,645.69	\$ 79,384.53	Ψ 00,017.02		\$ 51,938.44			\$ 36,223.12	\$ 40,627.21		\$ 26,697.59	\$ 639,684.63
Total Forgiveness Credits (count)	\$ 104.50	720 \$ 102.28	781 \$ 101.64	\$ 100.76	524 \$ 102.60	500 \$ 103.87	\$ 103.96	455 \$ 108.11	\$ 107.80	371 \$ 109.50	327 \$ 108.34	255 \$ 104.69	6,137 \$ 104.84
Average Monthly Forgiveness Credit  Number of Participants Receiving LIHEAP	\$ 104.50 33	\$ 102.28 306	\$ 101.64	\$ 100.76	\$ 102.60 62	φ 103.87 -	\$ 103.96 16	φ 108.11 ^	\$ 107.80	a 109.50	φ 108.34	a 104.69	\$ 104.84 535
Percentage of Participants Receiving LIHEAP	3.06%	306	33	3.66%	7.36%	0.66%	2.13%	1.29%	6.81%	0.00%	0.00%	0.00%	4.92%
Total Fuel Assistance Payments	\$ 25,870.00	\$ 253,815.00	\$ 26,905.00	\$ 28,185.00	\$ 50,571.00	\$ 3,715.00	\$ 12,390.00	\$ 6,198.00	\$ 29,620.00	0.00%	¢ 0.00%	0.00%	\$ 437,269.00
Total Fuol Assistance Fayments	Ψ 20,010.00	Ψ 200,010.00	ψ 20,800.00	ψ 20,100.00	ψ 50,571.00	ψ 5,715.00	Ψ 12,380.00	ψ 0,130.00	ψ 23,020.00	· -	Ψ -	· -	Ψ 401,203.00
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GAS AND ELECTRIC COMBINED	lanuan.	Fahrusan	March	A	Mari	luma.	lude.	A	Contombou	Ontobox	Nevember	December	YTD 2021
Number of Customers Active	January 1,408	February 1,349	1,397	April 1,402	May	June	July	August	September	October	November	December	1,389
Customers Newly Added to AMP Agreement	182	133	227	171									713
	102	133	6	1/1									22
New Enrollments that were "transferred plans"  Customers Removed - Complete	32	55	7	31									125
	141	136	130										504
Customers Removed - Defaulted	47	59	91	46									243
Customers Removed - Cancelled	\$ 130,974.56												\$575,319.82
Total Customer Payments													
Total Amount to be Forgiven For All Participating Customers	\$ 1,549,565.88 \$ 1,00.54												\$6,269,100.84
Average Amount to be forgiven for all participating customers	Ψ 1,100.01	ψ 1,122.00	Ψ 1,100.00	\$ 1,151.90									\$1,128.32
		\$ 159,232.41 \$ 118.03											\$672,300.06
	Ψ 111100	Ψ 110.00		\$ 128.88									\$120.98
Average arrears balance not yet forgiven	Ψ 1,101.11	\$ 1,530.96		\$ 1,601.97									\$ 1,552.33
Average arrearage balance as a percentage of the total balance	79.96%	79.81%	81.39%	81.07%									80.56%
Total Amount of Arrears Outstanding	\$ 2,099,488.97												\$8,625,374.54
Forgiveness Credits Applied during the reporting period		\$ 102,182.00	\$ 115,671.78										\$ 403,753.37
Total Forgiveness Credits (count)	806	975	1,125	977									3,883
Average Monthly Forgiveness Credit	\$ 106.53	\$ 104.80		\$ 102.38									\$ 104.13
Number of Participants Receiving LIHEAP	49	20	44	55									168
Percentage of Participants Receiving LIHEAP	3.48%	1.48%	3.14%	3.92%									3.01%
Total Fuel Assistance Payments	\$ 39,262.00	\$ 14,461.00	\$ 36,015.00	\$ 39,941.00									\$129,679.00
ELECTRIC ONLY													
	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2021
Number of Customers Active	1,043	1,004	1,047										1,034
Customers Newly Added to AMP Agreement	142	104	172	119									537
New Enrollments that were "transferred plans"	9	2	5	1									17
Customers Removed - Complete	19	40	53	23									135
Customers Removed - Defaulted	98	98	96	70									362
Customers Removed - Cancelled	36	39	61	35									171
Total Customer Payments	\$ 107,257.55	\$ 112,465.28	\$ 131,439.15	\$ 120,460.10									\$471,622.08
Total Amount to be Forgiven For All Participating Customers	\$ 1,143,335.16	\$ 1,126,663.44	\$ 1,193,490.84	\$ 1,208,828.88									\$4,672,318.32
Average Amount to be forgiven for all participating customers	\$ 1,096.19	\$ 1,122.17	\$ 1,139.91	\$ 1,158.99									\$1,129.32
Total installment amount for all RI AMP customers				\$ 143,528.19									\$548,184.38
Average installment amoutn for all RI AMP customers		\$ 130.54	\$ 132.79	\$ 137.61									\$132.49
Average arrears balance not yet forgiven	\$ 1,515.03	\$ 1,567.81											\$1,591.05
Average Arrearage balance as a percentage of the total balance	80.59%	80.52%	82.26%	81.38%									81.19%
Total Amount of Arrears Outstanding	\$ 1,580,178.20		\$ 1.714.916.96	\$ 1,718,274.89									\$6,587,459.88
Forgiveness Credits Applied during the reporting period	\$ 52,759.16												\$289,905.99
Total Forgiveness Credits (count)	595	728	844	741									2,908
Average Monthly Forgiveness Credit	\$ 105.47	\$ 104.06	\$ 101.47	\$ 102.22									\$103.31
Number of Participants Receiving LIHEAP	18	6	20	15									59
Percentage of Participants Receiving LIHEAP	1.72%	0.59%	1.91%	1.43%									1,41%
Total Fuel Assistance Payments	-	\$ 4,686.00											\$48,856.00
Total Tuoi Tuoi Calance Tuyinonte	ψ 10,100.00	ψ 1,000.00	Ψ 17,7 10.00	ψ 10,002.00									ψ10,000.00
GAS ONLY	I				ı	ı			ı	ı	1		ı
	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2021
Number of Customers Active	365	345	350								1		355
Customers Newly Added to AMP Agreement	40		55				1	1		l	l .	1	176
New Enrollments that were "transferred plans"	3	0	1	1		1	1	1	1		1	1	5
Customers Removed - Complete	13	15	17			1	1	1	1		1	1	53
Customers Removed - Defaulted	43	38	34								1		142
Customers Removed - Cancelled	11	20	30	11							1		72
Total Customer Payments	\$ 23,717.01					<del>                                     </del>			<del>                                     </del>		1		\$103,697.74
Total Amount to be Forgiven For All Participating Customers		\$ 386,992.68	\$ 396,756.96	\$ 406,138.56		<del>                                     </del>			<del>                                     </del>		1		\$1,596,118.92
Average Amount to be forgiven for all participating customers		\$ 1,121.71	\$ 1,133.59		1	1	1	1	1	1	1	1	\$1,596,116.92
Total installment amount for all RI AMP customers		\$ 28.160.26			-	1		-	1	-	<b> </b>	-	\$124,115.68
Average installment amount for all RI AMP customers	,	,	\$ 92.41	\$ 37,172.39		1			1		1	1	\$124,115.66
			\$ 1,427.82	\$ 1,469.88							<b> </b>		\$87.50
Average arrears balance not yet forgiven											<b> </b>		
Average Arrearage balance as a percentage of the total balance	78.08%	77.61%	78.54%	80.07%	-	1	1	1	1	-	1	1	78.58%
Total Amount of Arrears Outstanding	\$ 519,310.77		499.739.83			ļ			ļ		ļ		\$1,538,174.83
Forgiveness Credits Applied during the reporting period	\$ 23,111.14					1			1		1		\$ 103,847.38
Total Forgiveness Credits (count)	211	247	281	236	ļ	1	ļ	ļ	1	ļ	<b>!</b>	ļ	975
Average Monthly Forgiveness Credit	\$ 109.53	\$ 106.97	\$ 106.86		ļ	1	ļ	ļ	1	ļ	<b>!</b>	ļ	\$ 106.56
Number of Participants Receiving LIHEAP	31	14	24								ļ		109
Percentage of Participants Receiving LIHEAP	8.49%	4.05%	6.85%	11.14%							ļ		7.63%
Total Fuel Assistance Payments	\$ 23,493.00	\$ 9,775.00	\$ 18,296.00	\$ 29,259.00							ļ		\$ 80,823.00
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